



# On the OIT Culture Value of Respect

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## The Golden Rule

TREAT OTHER PEOPLE THE WAY YOU WOULD LIKE TO BE TREATED

### WITH RESPECT

Image Source: https://coffeepartyusa.com/20 18/04/08/hello-world/



Image Source: https://mikecardus.com/your-dont-need-team-building-or-leadership-development/

#### Effects of Workplace Incivility

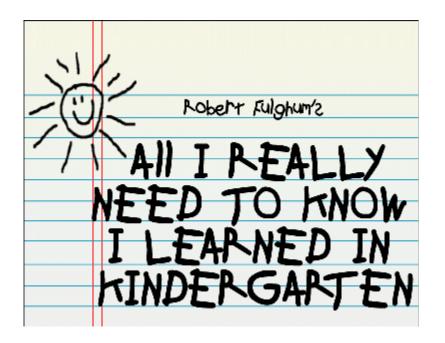
- 48% intentionally decreased their work effort.
- 38% intentionally decreased the quality of their work.
- 80% lost work time worrying about the incident.
- 63% lost work time avoiding the offender.
- 66% said that their performance declined.
- 78% said that their commitment to the organization declined.
- 12% said that they left their job because of the uncivil treatment.
- 25% admitted to taking their frustration out on customers.

Source: The Price of Incivility (hbr.org)



#### Promoting a Culture of Respect

- Greetings
- Cleaning up your own mess
- Pitching in to help others
- Giving space
- Listening
- Encouraging
- Comforting
- Caring





#### What's the impact, OIT?

- Increases job satisfaction
- Increases employee engagement
- Promotes a FAIR environment: there is no room for harassment/favoritism/bullying
- It is a STRESS Reducer: no reason to be stepped on or stepped over
- Improves KNOWLEDGE sharing

#### Do I have a friend at work?

- Stay ENGAGED
- Stay HAPPY
- Stay SANE



<u>Image Source: https://quotesnhumor.com/best-friend-quotes-true-friendship-starts-here/</u>



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